

Systems Engineer

Fort Washington, PA

Tacoda, Inc., www.tacoda.com, a division of AOL in Fort Washington, PA is an exciting post start-up pioneer in dynamic web audience measurement, reporting and online media management systems. With an increasing client base of notable web publishers and advertisers, we are poised for significant growth and value improvement within our product offerings.

To support our system infrastructure as we grow, we seek a superior Systems Engineer with strong skills administering, troubleshooting and fine-tuning various systems to work on our Operations team. Our architecture is primarily Linux on Intel with SAN storage, Oracle databases, Apache web servers, Cisco network infrastructure, Netscaler load balancers and a few Windows/IIS systems in a mission-critical 24/7 environment.

Position Responsibilities:

- Daily administration of systems
- Deploy new systems and configure software as required
- Identify opportunities to improve performance or stability
- Monitoring various dashboards and reports to identify failures or troublesome trends
- Isolate and resolve problems as they are encountered
- Act as point of escalation for Customer Support
- Interact with Development Engineering to isolate bugs and improve stability of future releases.
- Simulate customer problems to facilitate problem resolution.
- Identify repetitive support issues and possible workarounds.
- Participate in a rotational on-call schedule to provide after-hours support.
- Other responsibilities as assigned by management.

Essential Attributes:

- A commitment to support of mission-critical environments.
- Logical approach to troubleshooting.
- Dedication to a collaborative working style and the ability to work well in small teams.
- A desire to learn and use new technologies.
- Ability to work independently in complex environments toward high-level goals.
- Interpersonal skills to support interaction with customers, team members, and management.
- Strong organizational and communications abilities.
- Demonstrated ability to work in a fast paced / dynamic team environment.

Technical Requirements:

- Must have 2+ years experience configuring, administering, troubleshooting and optimizing Linux, Apache and Oracle in a Intel hardware environment with SAN storage
- Working knowledge of SQL, HTML, PERL and Javascript
- Intimate understanding of Linux, Unix and Windows Server operating systems.
- Must be familiar with IP networking

Education And Other Preferred Experience:

- Bachelor's degree in a technical field preferred or equivalent training/experience.
- Prior Internet marketing, web analytics or ad serving experience a plus.

Please send your resume with a cover letter and salary requirements to resumes@tacoda.com with the job title in the subject line.